

Kelsey Ledford

From: Barbie Gerald
Sent: Tuesday, March 5, 2019 12:01 PM
To: Donna Whitener; Harold Herndon; Rhonda Haight; Nathan Fitts; Kenneth Gaddis; Robbie Cornelius; Kelsey Ledford; Jeff Stewart
Subject: New Server info
Attachments: 20190305111319169.pdf; 20190305111751883.pdf

I wanted to make sure that everyone was aware of some issues we have been experiencing with our server and internet at the City Hall. All computers and all programs seem to be running really slow and freeze up often, causing you to have to shut down your computer and restart the program. For several months now, we have had Josh Hood with ETC troubleshooting thinking it was a problem with our internet. We have upgraded our anti-virus software, firewall, switch and doubled the internet speed. With all these changes, we are still having issues. We have also gotten with Bradley Perry with Harris regarding SmartFusion (our Utility program company) and the issues that the freezing up is causing on that program. He informed us the age of our server was probably our issue and Josh seems to think so too since nothing else has helped. Bradley expressed his concerns that if these issues were happening, it was possible our server could be getting ready to crash.

I have discussed this in length with Jeff, Alicia, Kelsey and Becky and of course this is something that we most certainly do **not** want to happen. We would like to get ahead of this issue and go ahead and change our server out before any more problems occur. I have gotten a quote from ETC for a new server based on the specs provided by Harris and the quote from Harris to transfer everything over to a new server. These both total \$16,353.75. And ETC will continue to back up our system off site. Bill Sowers had purchased our current server in 2013 (it is a 2008 version) from Harris for over \$20,000. So we feel this quote from ETC is very reasonable and Josh has stated this server will be built with the capacity for growth in the future.

Harris has also provided us with a quote for their virtual hosting service. This would cost \$7690 to set up and approx. \$5940 per year, in addition to the \$28,000 we already pay them annually for maintenance/service. If we choose this type of server, we would still have to have a purchase another small server to host and backup my Courtware software and Shannon's mapping software.

I have contacted the City of Ellijay, McCaysville, Jasper, Blairsville, and Hiawassee to see what they are currently using. All still have an in house server with most being backed up off site. The City of Jasper has both an in house server for part of their programs and a virtual one for just their utility program. She couldn't give me many details since they haven't had the virtual one very long and have never had to recover any data from it.

After much discussion, we would like to ask the council to approve the quotes for the server from ETC and Harris to migrate the information to the new server. We feel this would be the best route for us to move forward at this point considering all factors at hand. And since we need to do this as soon as we can, I have asked Kelsey to add it to the agenda for next week's meeting. I wanted you to have all the information I had knowledge of before making a decision next week. Please feel free to contact me, Jeff or Alicia if you have any questions. Thank you!

Barbie Gerald
Court Clerk/Office Manager
Blue Ridge Municipal Court
480 West First St
Blue Ridge, GA 30513
Phone (706)632-2091 Ext. 3 Option 3

Never look down on anybody, unless you're helping them up.

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ETC Business Services



224 Dalton St.
Ellijay, GA 30540
p: 706.276.9899 f: 706.697.5689

Quotation

TO: Barbie Gerald
City of Blue Ridge

DATE: 3/4/2019

JOB

QTY	PART #	ITEM DESCRIPTION	UNIT PRICE	LINE TOTAL
1		Dell PowerEdge T440, MS Server 2016 Standard, 10 Server 2016 User CAL's, MS SQL Server 2017 Standard with 10 User CAL's, Dual Intel Xeon Silver Processors, 64GB RAM (32GB for each CPU), Redundant Fans, Redundant Power Supplies, 2 480GB SAS SSD for OS, 4 960GB SSD SATA for Data, 3-year ProSupport Plus Warranty		\$13,853.75
1				\$0.00
1				\$0.00
1				\$0.00
1				\$0.00
SUBTOTAL				\$13,853.75
SALES TAX				
TOTAL				\$13,853.75

This is a quotation on the goods named, subject to the conditions, if any, noted below:

After-hours labor will be billed at \$125 per hour

-Any installation hours over the quoted amount will defer to contract hours.

To Accept please sign return: _____

PREPARED BY: Josh Hood

PHONE: 706-697-5541

E-MAIL: joshh@ellijay.com



Quote

Date: 2/21/2019
Quote#: WAW-N5K5Y2
Effective To: 3/31/2019
Prepared By: Allison Whelchel

This understanding between Blue Ridge, City of at 480 West First Street, Blue Ridge GA 30513 ("Purchaser") and N. Harris Computer Corporation at 2429 Military Road Suite 300, Niagara Falls, NY 14304 ("Harris") confirms the purchase of the following licensed software products and/or services:

Qty	Item	Price	Ext Amount
	PROFESSIONAL SERVICES:		
	Infrastructure		
1	Installation/Migration of HLG Software to New DP2.0 Environment	\$2,500.00	\$2,500.00
	Subtotal		\$2,500.00
	Total PROFESSIONAL SERVICES:		\$2,500.00
	TOTAL:		\$2,500.00

Please approve this quote/contract and return to:

Allison Whelchel
awhelchel@harrislocalgov.com

Payment Terms: Order will be processed with the return of signed quote. Licenses, hardware and services, including travel and lodging expenses, will be billed as product is delivered and/or the work is performed.

Travel and Lodging for Services: All charges are exclusive of out-of-pocket expenses for services performed. Charges for actual and reasonable out-of-pocket expenses, including but not limited to travel and lodging expenses, will be billed monthly as accrued.

Travel and lodging expenses will be billed in conjunction with any services work performed at the Purchaser's offices by Harris personnel. Lodging expenses will include hotel expenses and will only be charged if an employee is required to spend the evening. Travel expenses may include airfare if the employee is required to travel by air to reach the Purchaser's offices. Travel may include the cost of a rental car. If an employee uses his/her personal vehicle, mileage will be charged at the currently published IRS reimbursement rate. When an employee is at or traveling to the Purchaser's offices, fifty-five dollars (\$55) per day will be charged to cover meals and incidentals. If an employee must travel on Saturday, Sunday, or a holiday, or is at the purchaser's office on a holiday, one hundred-ten dollars (\$110) per day will be charged to cover meals and incidentals.

Harris will use its best efforts to minimize all travel and lodging expenses. Only actual travel and lodging expenses will be billed to the Purchaser.

Applicable Tax: Quote does not include applicable sales tax. If the Purchaser is Tax Exempt, a Tax Exemption Certificate (or other documentation) must be provided with this signed Contract. Otherwise, applicable sales tax will be applied at the time of billing.

Purchaser: **Blue Ridge, City of (GA)**

By: _____ Date: _____

Title: _____



Quote

Date: 2/21/2019
Quote#: WAW-H4Y8Y8
Effective To: 3/31/2019
Prepared By: Allison Whelchel

This understanding between Blue Ridge, City of at 480 West First Street, Blue Ridge GA 30513 ("Purchaser") and N. Harris Computer Corporation at 2429 Military Road Suite 300, Niagara Falls, NY 14304 ("Harris") confirms the purchase of the following licensed software products and/or services:

Qty	Item	Price	Ext Amount
	HOSTING SERVICES:		
9	SmartFusion Application Delivery Services (SFADS) Per User Per Year	\$660.00	\$5,940.00
	Total HOSTING SERVICES:		\$5,940.00
	PROFESSIONAL SERVICES:		
	Infrastructure		
1	SmartFusion Application Delivery Services (SFADS) Installation	\$1,750.00	\$1,750.00
	Subtotal		\$1,750.00
	Total PROFESSIONAL SERVICES:		\$1,750.00
	TOTAL:		\$7,690.00

Please approve this quote/contract and return to:

Allison Whelchel
awhelchel@harrislocalgov.com

Payment Terms: Order will be processed with the return of signed quote. Licenses, hardware and services, including travel and lodging expenses, will be billed as product is delivered and/or the work is performed.

Travel and Lodging for Services: All charges are exclusive of out-of-pocket expenses for services performed. Charges for actual and reasonable out-of-pocket expenses, including but not limited to travel and lodging expenses, will be billed monthly as accrued.

Travel and lodging expenses will be billed in conjunction with any services work performed at the Purchaser's offices by Harris personnel. Lodging expenses will include hotel expenses and will only be charged if an employee is required to spend the evening. Travel expenses may include airfare if the employee is required to travel by air to reach the Purchaser's offices. Travel may include the cost of a rental car. If an employee uses his/her personal vehicle, mileage will be charged at the currently published IRS reimbursement rate. When an employee is at or traveling to the Purchaser's offices, fifty-five dollars (\$55) per day will be charged to cover meals and incidentals. If an employee must travel on Saturday, Sunday, or a holiday, or is at the purchaser's office on a holiday, one hundred-ten dollars (\$110) per day will be charged to cover meals and incidentals.

Harris will use its best efforts to minimize all travel and lodging expenses. Only actual travel and lodging expenses will be billed to the Purchaser.

Applicable Tax: Quote does not include applicable sales tax. If the Purchaser is Tax Exempt, a Tax Exemption Certificate (or other documentation) must be provided with this signed Contract. Otherwise, applicable sales tax will be applied at the time of billing.

Purchaser: **Blue Ridge, City of (GA)**

By: _____ Date: _____

Title: _____

QUOTE CONFIRMATION



DEAR KELSEY LEDFORD,

Thank you for considering CDW•G for your computing needs. The details of your quote are below. [Click here](#) to convert your quote to an order.

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
KMZFO80	3/28/2019	SERVER	11068273	\$13,657.77

QUOTE DETAILS				
ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
HPE ProLiant ML350 Gen10 Base - tower - Xeon Silver 4110 2.1 GHz - 16 GB Mfg. Part#: 877621-001 UNSPSC: 43211501 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	1	4896629	\$2,007.00	\$2,007.00
HPE SmartMemory - DDR4 - 16 GB - DIMM 288-pin - registered Mfg. Part#: 815098-B21 UNSPSC: 32101602 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	3	4708367	\$289.00	\$867.00
HPE - power supply - hot-plug / redundant - 800 Watt - 908 VA Mfg. Part#: 865414-B21 UNSPSC: 39121004 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	1	4708384	\$270.00	\$270.00
Intel Xeon Silver 4110 / 2.1 GHz processor Mfg. Part#: 866526-B21 UNSPSC: 43201503 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	1	4823285	\$665.00	\$665.00
HPE storage fan cage kit (4 fan modules) Mfg. Part#: 874572-B21 UNSPSC: 43211612 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	1	4865315	\$123.00	\$123.00
HPE Mixed Use - solid state drive - 400 GB - SAS 12Gb/s Mfg. Part#: P04525-B21 UNSPSC: 43201830 Contract: MARKET	2	5387619	\$743.30	\$1,486.60
HPE Read Intensive - solid state drive - 960 GB - SATA 6Gb/s Mfg. Part#: P06196-B21 UNSPSC: 43201830 Contract: MARKET	4	5233033	\$750.00	\$3,000.00
HPE Proactive Care 24x7 Service - extended service agreement - 3 years - on Mfg. Part#: H9GF8E UNSPSC: 81112305 Electronic distribution - NO MEDIA Contract: MARKET	1	4880614	\$2,156.24	\$2,156.24

QUOTE DETAILS (CONT.)				
<u>MS GSA WINSVRSTDCORE 2019 16LIC CORE</u>	1	5300429	\$682.00	\$682.00
Mfg. Part#: 9EM-00680 Electronic distribution - NO MEDIA Contract: MARKET				
<u>MS GSA WINSVRCAL 2019 UCAL</u>	10	5300407	\$28.37	\$283.70
Mfg. Part#: R18-05796 Electronic distribution - NO MEDIA Contract: CDW-G GSA Schedule with Professional Services (47QTCA18D004K)				
<u>MS GSA SOLSVRSTD 2017 SNGL MVL</u>	1	4792107	\$640.00	\$640.00
Mfg. Part#: 228-11158 Electronic distribution - NO MEDIA Contract: MARKET				
<u>MS GSA SQLCAL 2017 SNGL MVL UCAL</u>	10	4792111	\$144.00	\$1,440.00
Mfg. Part#: 359-06603 Electronic distribution - NO MEDIA Contract: CDW-G GSA Schedule with Professional Services (47QTCA18D004K)				

PURCHASER BILLING INFO		SUBTOTAL	\$13,620.54
Billing Address: CITY OF BLUE RIDGE 480 W FIRST ST BLUE RIDGE, GA 30513-4678 Phone: (706) 632-2091 Payment Terms: D&B Inst Credit Pre-Approved		SHIPPING	\$37.23
		SALES TAX	\$0.00
		GRAND TOTAL	\$13,657.77
		DELIVER TO	
Shipping Address: CITY OF BLUE RIDGE 480 W FIRST ST BLUE RIDGE, GA 30513-4678 Phone: (706) 632-2091 Shipping Method: UPS Ground (2 - 3 day)			

Need Assistance? CDW•G SALES CONTACT INFORMATION

	Matthew Leone		(866) 465-9848		matleon@cdwg.com
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This quote is subject to CDW's Terms and Conditions of Sales and Service Projects at <http://www.cdwg.com/content/terms-conditions/product-sales.aspx>
 For more information, contact a CDW account manager
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QUOTE CONFIRMATION



DEAR KELSEY LEDFORD,

Thank you for considering CDW•G for your computing needs. The details of your quote are below. [Click here](#) to convert your quote to an order.

QUOTE #	QUOTE DATE	QUOTE REFERENCE	CUSTOMER #	GRAND TOTAL
1BY16ZF	3/22/2019	SERVER-5118	11068273	\$10,018.12

QUOTE DETAILS				
ITEM	QTY	CDW#	UNIT PRICE	EXT. PRICE
HPE ProLiant ML350 Gen10 5118 2 Port 32GB 8 SFF Server Mfg. Part#: 877623-001 UNSPSC: 43211501 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	1	4880612	\$4,997.13	\$4,997.13
HPE SmartMemory - DDR4 - 16 GB - DIMM 288-pin - registered Mfg. Part#: 815098-B21 UNSPSC: 32101602 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	2	4708367	\$284.39	\$568.78
HPE Enterprise - hard drive - 2.4 TB - SAS 12Gb/s Mfg. Part#: 881457-B21 UNSPSC: 43201803 Contract: SYNnex GSA SCHEDULE (SLED) (GS-35F-0143R)	4	4815209	\$570.51	\$2,282.04
HPE Foundation Care 24x7 Service - extended service agreement - 3 years - o Mfg. Part#: H9GF5E UNSPSC: 81112305 Electronic distribution - NO MEDIA Contract: MARKET	1	4828368	\$1,076.78	\$1,076.78
MS GSA WINSVRSTDCORE 2019 16LIC CORE Mfg. Part#: 9EM-00680 Electronic distribution - NO MEDIA Contract: MARKET	1	5300429	\$639.39	\$639.39
MS GSA WINRMTSKTPSRVCSCAL 2019 UCAL Mfg. Part#: 6VC-03776 Electronic distribution - NO MEDIA Contract: MARKET	5	5300423	\$90.80	\$454.00

PURCHASER BILLING INFO	SUBTOTAL	\$10,018.12
Billing Address: CITY OF BLUE RIDGE 480 W FIRST ST BLUE RIDGE, GA 30513-4678 Phone: (706) 632-2091 Payment Terms: Net 30 Days-Govt State/Local	SHIPPING	\$0.00
	SALES TAX	\$0.00
	GRAND TOTAL	\$10,018.12
	DELIVER TO	Please remit payments to:

Shipping Address:
CITY OF BLUE RIDGE
ATTN:KELSEY LEDFORD
480 W FIRST STREET
BLUE RIDGE, GA 30513
Phone: (706) 632-2091
Shipping Method: UPS Ground (2 - 3 day)

CDW Government
75 Remittance Drive
Suite 1515
Chicago, IL 60675-1515

Need Assistance? CDW•G SALES CONTACT INFORMATION



CDW Account Team - Kyle and Halcyon

| (877) 685-8887

| kyleandhalcyon@cdwg.com

This quote is subject to CDW's Terms and Conditions of Sales and Service Projects at <http://www.cdwg.com/content/terms-conditions/product-sales.aspx>
For more information, contact a CDW account manager

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A quote for your consideration!

Based on your business needs, we put the following quote together to help with your purchase decision. Below is a detailed summary of the quote we've created to help you with your purchase decision.

To proceed with this quote, you may respond to this email, order online through your [Premier page](#), or, if you do not have Premier, use this [Quote to Order](#).

Quote No.	3000035999931.1	Sales Rep	Ryan Riddle
Total	\$13,023.43	Phone	(800) 456-3355, 5139373
Customer #	530003695644	Email	Ryan_Riddle@Dell.com
Quoted On	Mar. 29, 2019	Billing To	BARBIE GERALD
Expires by	Apr. 28, 2019		CITY OF BLUE RIDGE
Solution ID	10846875		480 W 1ST ST
Deal ID	17596831		BLUE RIDGE, GA 30513-4678

Message from your Sales Rep

Please contact your Dell sales representative if you have any questions or when you're ready to place an order. Thank you for shopping with Dell!

Regards,
Ryan Riddle

Shipping Group

Shipping To	Shipping Method
BARBIE GERALD CITY OF BLUE RIDGE 480 W 1ST ST BLUE RIDGE, GA 30513-4678 (706) 632-2091	Standard Delivery

Product	Unit Price	Qty	Subtotal
PowerEdge T440 - [amer_t440_12421]	\$13,023.43	1	\$13,023.43

Subtotal:	\$13,023.43
Shipping:	\$0.00
Non-Taxable Amount:	\$13,023.43
Taxable Amount:	\$0.00
Estimated Tax:	\$0.00
<hr/>	
Total:	\$13,023.43

Special lease pricing may be available for qualified customers and offers. Please contact your DFS Sales Representative for details.

Shipping Group Details

Shipping To

BARBIE GERALD
CITY OF BLUE RIDGE
480 W 1ST ST
BLUE RIDGE, GA 30513-4678
(706) 632-2091

Shipping Method

Standard Delivery

Description	SKU	Unit Price	Qty	Subtotal
PowerEdge T440 - [amer_t440_12421]		\$13,023.43	1	\$13,023.43
Estimated delivery if purchased today: Apr. 11, 2019 Contract # 70137 Customer Agreement # Dell Std Terms				
No FGA	817-BBBB	-	1	-
PowerEdge T440 Server	210-AMEI	-	1	-
Motherboard	329-BDMW	-	1	-
No Trusted Platform Module	461-AADZ	-	1	-
Chassis with up to 8, 3.5" Hot Plug Hard Drives, Tower Configuration	321-BCVN	-	1	-
PowerEdge T440 Shipping	340-BSJL	-	1	-
PowerEdge T440 Shipping Material	343-BBGY	-	1	-
Intel Xeon Silver 4108 1.8G, 8C/16T, 9.6GT/s , 11M Cache, Turbo, HT (85W) DDR4-2400	338-BLUO	-	1	-
Intel Xeon Silver 4108 1.8G, 8C/16T, 9.6GT/s , 11M Cache, Turbo, HT (85W) DDR4-2400	374-BBPL	-	1	-
Standard Heat Sink for 2nd CPU	412-AAKD	-	1	-
2666MT/s RDIMMs	370-ADNU	-	1	-
Performance Optimized	370-AAIP	-	1	-
RAID 1 + RAID 5	780-BCDR	-	1	-
PERC H740P RAID Controller, 8GB NV Cache, Adapter, Full Height	405-AANR	-	1	-
Windows Server 2019 Standard,16CORE,FI,No Med, No CAL, Multi Language	634-BSFE	-	1	-
Windows Server 2019 Standard,16CORE,Media Kit, Multi Language	634-BSGL	-	1	-
Windows Server 2019 Standard,No Media,WS2016 STD Downgrade Media, Multi Language	634-BSGN	-	1	-
iDRAC9,Enterprise	385-BBKT	-	1	-
iDRAC Service Module (ISM), Pre-Installed in OS	379-BCQW	-	1	-
iDRAC Group Manager, Enabled	379-BCQV	-	1	-
iDRAC,Factory Generated Password	379-BCSF	-	1	-
On-Board LOM	542-BBBP	-	1	-
DVD ROM, SATA, Internal	429-ABCK	-	1	-
Dual, Hot-plug, Redundant Power Supply (1+1), 750W	450-AGRC	-	1	-
Dell EMC Logo Push Pin	325-BCON	-	1	-

Security Bezel	325-BCOO	-	1	-
Performance BIOS Settings	384-BBBL	-	1	-
UEFI BIOS Boot Mode with GPT Partition	800-BBDM	-	1	-
No Rack Rails, No Cable Management Arm, No Casters	770-BBCR	-	1	-
No Systems Documentation, No OpenManage DVD Kit	631-AACK	-	1	-
US Order	332-1286	-	1	-
Microsoft SQL Server 2017 Standard,OEM, Includes 5 USER CALs, NFI with SQL2014/2016 DWGD Media	634-BRWF	-	1	-
Dell Hardware Limited Warranty Plus On Site Service	815-4094	-	1	-
ProSupport: Next Business Day Onsite Service After Problem Diagnosis, 3 Years	815-4106	-	1	-
ProSupport: 7x24 HW / SW Tech Support and Assistance, 3 Years	815-4124	-	1	-
Thank you choosing Dell ProSupport. For tech support, visit //www.dell.com/support or call 1-800- 945-3355	989-3439	-	1	-
On-Site Installation Declined	900-9997	-	1	-
8GB RDIMM, 2666MT/s, Single Rank	370-ADNI	-	8	-
480GB SSD SATA Read Intensive 6Gbps 512e 2.5in Hot-plug,3.5in HYB CARR S4510 Drive, 1 DWPD,876 TBW	400-BDOB	-	2	-
1.2TB 10K RPM SAS 12Gbps 512n 2.5in Hot-plug Hard Drive, 3.5in HYB CARR	400-AUQZ	-	6	-
Microsoft SQL Server 2017 Standard, 5 USER CALs Only OEM, No Media, NFI	634-BPOB	-	1	-
5-pack of Windows Server 2019 User CALs (Standard or Datacenter)	634-BSFN	-	1	-
5-pack of Windows Server 2019 Remote Desktop Services, User	634-BSFQ	-	2	-
Broadcom 5720 DP 1Gb Network Interface Card	540-BBCX	-	1	-
NEMA 5-15P to C13 Wall Plug, 125 Volt, 15 AMP, 10 Feet (3m), Power Cord, North America	450-AALV	-	2	-
Dell Optical Mouse MS116 - Black	570-AAKV	-	1	-
Black Dell KB216 Wired Multi-Media Keyboard English	580-ADJC	-	1	-

Subtotal:	\$13,023.43
Shipping:	\$0.00
Estimated Tax:	\$0.00
Total:	\$13,023.43

Important Notes

Terms of Sale

Unless you have a separate written agreement that specifically applies to this order, your order will be subject to and governed by the following agreements, each of which are incorporated herein by reference and available in hardcopy from Dell at your request: [Dell's Terms of Sale](#), which include a binding consumer arbitration provision and incorporate Dell's U.S. [Return Policy](#) and Warranty (for [Consumer warranties](#); for [Commercial warranties](#)).

If this purchase includes software: in addition to the foregoing applicable terms, your use of the software is subject to the license terms accompanying the software, and in the absence of such terms, then use of the Dell-branded application software is subject to the Dell End User License Agreement - [Type A](#) and use of the Dell-branded system software is subject to the Dell End User License Agreement - [Type S](#).

If your purchase is for Mozy, in addition to the foregoing applicable terms, your use of the Mozy service is subject to the terms and conditions located at <https://mozy.com/about/legal/terms>.

If your purchase is for Boomi services or support, your use of the Boomi Services (and related professional service) is subject to the terms and conditions located at <https://boomi.com/msa>.

If your purchase is for Secureworks services or support, your use of the Secureworks services (and related professional service) is subject to the terms and conditions located at <https://www.secureworks.com/eula/eula-us>.

If this purchase is for (a) a storage product identified in the DELL EMC Satisfaction Guarantee Terms and Conditions located at (["Satisfaction Guarantee"](#)) and (ii) three (3) years of a ProSupport Service for such storage product, in addition to the foregoing applicable terms, such storage product is subject to the Satisfaction Guarantee.

You acknowledge having read and agree to be bound by the foregoing applicable terms in their entirety. Any terms and conditions set forth in your purchase order or any other correspondence that are in addition to, inconsistent or in conflict with, the foregoing applicable online terms will be of no force or effect unless specifically agreed to in a writing signed by Dell that expressly references such terms.

Pricing, Taxes, and Additional Information

All product, pricing, and other information is valid for U.S. customers and U.S. addresses only, and is based on the latest information available and may be subject to change. Dell reserves the right to cancel quotes and orders arising from pricing or other errors. Please indicate any tax-exempt status on your PO, and fax your exemption certificate, including your Customer Number, to the Dell Tax Department at 800-433-9023. Please ensure that your tax-exemption certificate reflects the correct Dell entity name: **Dell Marketing L.P.**

Note: All tax quoted above is an estimate; final taxes will be listed on the invoice.

If you have any questions regarding tax please send an e-mail to Tax_Department@dell.com.

For certain products shipped to end-users in California, a State Environmental Fee will be applied to your invoice. Dell encourages customers to dispose of electronic equipment properly.